



HANDLING YOUR GLOBAL CYBER RESPONSE REQUIREMENTS

HFW is an international law firm with a team of over 500 lawyers worldwide, speaking 40 different languages. We have a renowned international crisis response team operating out of our global network of offices, as well as an extensive network of external legal contacts and experts. We provide clients with a 24/7 response to cyber-related incidents.

Our expertise includes:

- Breach response
- Crisis management
- Cyber extortion
- Mandate/social engineering fraud
- Compliance and regulatory
- Incident investigation
- Mitigating contractual exposures and legal liabilities
- Defence of third party claims
- Ransom
- Reputation management
- Contractual clauses
- Terrorism related incidents
- Coverage, policy drafting and review
- Partnering with third party providers
- Liaising with regulators, authorities and third parties



- Beirut
- Brussels
- Dubai
- Geneva
- Hong Kong
- Houston
- Jakarta
- Kuwait
- London
- Melbourne
- Paris
- Perth
- Piraeus
- Riyadh
- São Paulo
- Shanghai
- Singapore
- Sydney

Our global network of lawyers have extensive expertise and experience of dealing with incident response including:

- Major incident response for global clients across our major trading sectors (specifically, aviation, commodities, energy and resources, insurance and reinsurance, ports and terminals, shipping, logistics, construction, and mining).
- Global leaders in co-ordinating and resolving extortion/hijacking incidents including over 120 major incidents in the last 10 years in Afghanistan, the Middle East, Nigeria, North Africa, the Philippines, Somalia, South America, Europe and elsewhere.
- Pioneering, developing and adapting the industry's response to "modern" kidnap/ransom/extortion incidents, including resolving ransom compliance issues to the satisfaction of G8 Governments, international banks, insurance companies and other listed and regulated entities.
- Managing responses in complex environments with complications of terrorism, money laundering, proceeds of crime, bribery and UN/EU/UK and US sanctions.
- Managing regulatory and compliance notifications including with UK and US authorities including GDPR, Data Protection Directive/Data Protection Act and sector specific regulations.
- Advising on and resolving consequential contractual liabilities (specifically, arising from denial of service/data loss resulting in potential business interruption, damage to industrial control systems, critical control systems, damage to the environment and bodily injury).
- Seeking emergency injunctions to support breach response (specifically "super-injunctions", freezing injunctions, and production orders).
- Negotiating with and contracting third party suppliers of services for providing required solutions.
- Advising on the management of incidents and post-incident phases; attending onsite to mitigate claims, secure documents and evidence, retaining privilege and assisting with third party recoveries.
- Advising on insurance coverage, drafting cyber clauses and policy review.
- Involvement in various cyber industry initiatives e.g. "BeCyberAwareatSea" campaign and BIMCO initiatives and developing transactional (commodities) digital platform.
- Engaging with third party service providers (specifically, response consultants, forensic consultants, public relations, operational logistics and security and intelligence providers).
- World leading pedigree in resolving complex problems in hostile environments (specifically unlawful detention/imprisonment, cash in transit losses, aftermath of violent crime and other unlawful actions, smuggling, improper licences, customs violations, interference with sovereign rights and resources, weapons and drugs offences).

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